

LOUISIANA NENA/APCO 2018 SYMPOSIUM



**APRIL 16 -18, 2018
MARKSVILLE, LA**



SCHEDULE OF EVENTS

MONDAY, APRIL 16TH, 2018

7:00 - 11:00	Telecommunicator Emergency Response Taskforce (TERT) Training	
8:30 - 2:30	Symposium Registration	
11:00 - 1:00	Opening Ceremony	
1:30 - 4:00	<u>Track A</u>	<u>Track B</u>
	The Dangers of Sovereign Citizens	GIS and Rural Addressing Roundtable
4:15 - 6:30	Opening of Exhibit Hall	
6:30	Networking Social	

TUESDAY, APRIL 17TH, 2018

8:30 - 10:30	Symposium Registration	
9:00 - 3:30	Exhibit Hall	
8:30 - 9:20	<u>Track A</u>	<u>Track B</u>
	DOT Railroad Safety Course	Public Financing for Government Capital
9:30 - 10:45	<u>Track A</u>	<u>Track B</u>
	The Opioid Overdose Epidemic	PSAP Call Center Efficiencies , Financial Analysis Findings and Recommendations
11:00 - 12:00	<u>Track A</u>	<u>Track B</u>
	Human Trafficking	Quality Assurance and Performance Measurements Best Practices
12:00 - 1:00	Vendor Hall Exclusive	
1:00 - 2:00	<u>Track A</u>	<u>Track B</u>
	Fire Dispatching	Next Generation 9-1-1: Progress So Far
2:10 - 3:00	Vendor Hall Exclusive	
3:10 - 4:00	<u>Track A</u>	<u>Track B</u>
	Suicidal Callers	Disaster Relief Discussion
4:10	NENA Chapter Meeting with APCO's Chapter Meeting immediately following	
6:00	Networking Social	

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SCHEDULE OF EVENTS

WEDNESDAY, APRIL 18TH, 2018

8:30 - 10:30 Telecommunicator Emergency Response Taskforce (TERT) for Louisiana
9:30 - 10:30 Real Time Texting
10:45 - 11:45 Track A Track B
Officer Involved Shooting GIS & Next Generation 9-1-1
11:45 - 12:00 Closing Remarks and Door Prizes (must be present to win)

POST-CONFERENCE TRAINING

APCO Communications Center Supervisor Course

WEDNESDAY, APRIL 18TH, 2018 - FRIDAY, APRIL 20TH, 2018

Wednesday 1:00 pm - 6:00 pm
Thursday 8:00 am - 5:00 pm
Friday 8:00 am - 5:00 pm

Registration **must be** received by: March 30, 2018

There is no cost to attend

Limit of no more than 2 per agency (class size is limited to 35 participants)

Important: Must be either APCO or NENA Member. Also, if you register and then find that you are unable to attend, you **must** contact us to cancel or you and/or your agency will be responsible for full reimbursement for the cost of the class. By canceling, this will allow others the opportunity to attend.

Any cancellation, please advise no later than April 6, 2018.