

LOUISIANA CHAPTER OF APCO AND NENA

Telecommunicator – Line Supervisor - Center Director Hero Nomination

See nomination requirements on next page.

Deadline for submissions of nominations: **March 30, 2018**

Please type all information.

PSAP – Public Safety Answering Point (PSAP) Information

9-1-1 Communication Center:

Sheriff; Police Chief, Fire Chief name:

Address:

City:

State:

Zip:

Phone: () - Fax: () -

Officer/Administrator to Contact:

E-mail:

Will the highest-ranking official be available for the award presentation? Yes No

Is the 9-1-1 Dispatch Call Audio Available? Yes No Local Newspaper Articles Available? Yes No

Life Saving or Another Emergency Event

(If more than one, please attach addition informational sheet)

Date of 9-1-1 Call:

Time of 9-1-1 Call:

Name of Dispatcher/Supervisor/Director Who Received Call:

Number of years working as a dispatcher: _____ Male Female

Other information about dispatcher:

Who was assisted or Saved?

Address: City: State: Zip: Phone: () -

Will the person(s) assisted or saved be available for the award presentation: Yes No

Responding Agencies:

Names of Rescue Officials/First Responders:

What Happened: (Please attach a detailed transcript of the event.)

Location of the event:

Miscellaneous facts: (Attach on a separate sheet.)

Nominator Information

(If different from dispatcher)

Public Safety Agency: City: State: Zip:

Nominator name: Title/Rank: Telephone: () -

E-mail:

Will the nominator be available for the award presentation? Yes No

NOTE: The presentation of the award is **April 16, 2018.**

Continued

9-1-1 Heroes Award Program
Awarded on April 16, 2018
Paragon Resort & Casino
Marksville, Louisiana

Purpose:

It is a significant accomplishment to the recipient of this award and I encourage every agency to submit a nomination. The primary purpose of the Louisiana APCO and NENA 9-1-1 Heroes Award program is to recognize and reward an individual Telecommunicator in recognition of their exemplary handling of a specific 9-1-1 emergency call for assistance. Consideration is given to skills and knowledge exhibited in communications and leadership and the ability to respond to unusual or special circumstances.

Criteria for Telecommunicator – Line Supervisor – Center Director:

1. Heroic event must be ongoing or have occurred during the period January 1, 2017 – December 31, 2017.
2. The call must have been an emergency event.
3. He or she must have performed some heroic action in the course of the emergency that contributed to:
 - Saving a life.
 - Significantly reducing property loss.
 - Apprehending a criminal and or stopping a crime.
 - Actions which reflect service beyond the call of duty.
 - Commendable handling and control during the emergency.
4. The agency submitting the nomination should complete the hero nomination form, including a summary of the incident/event. An audio recording of the 9-1-1 call, news media articles must accompany the nomination form. All nomination information must be typed, not hand written. ***Please include a 4" x 6" photo of your nominee, preferably in agency uniform.***
5. It will be the responsibility of the nominating agency to contact the nominee and agency dignitaries and invite them to the awards banquet. The nominee receiving the award must be available for an interview by the committee prior to the banquet. Preferably the night before. For interview, please contact Don Smith at 318-245-2859.

Nomination forms to be submitted by March 30, 2018: U. S. Postal Service, Faxed or E-mailed to:

APCO and NENA Hero Committee
Don Smith
970 First Street
Arcadia, LA 71001

Contact information:

Telephone: 318-263-7434 office, 318-245-2859 cell
Fax: 318-263-4117
E-mail: bienville911@bayou.com