

LOUISIANA APCO/NENA 2019 SYMPOSIUM



APRIL 29 - MAY 1, 2019
LAKE CHARLES, LA



SCHEDULE OF EVENTS

MONDAY, APRIL 29TH, 2019

8:30 - 4:30 Symposium Registration
 11:00 - 1:00 Opening Ceremony
 1:30 - 2:30 Location Technology/Uber/RapidLite
 1:30 - 4:00 The I's of Leadership
 4:15 - 6:30 Opening of Exhibit Hall
 6:30 Networking Social

TUESDAY, APRIL 30TH, 2019

8:30 - 4:30	Symposium Registration	
9:00 - 3:30	Exhibit Hall	
8:30 - 9:30	<u>Track A</u>	<u>Track B</u>
	Stress and the Telecommunicator	Enabling, Simplifying and securing 911 Call Centers, EOC's and Command and Control Centers
9:45 - 10:45	<u>Track A</u>	<u>Track B</u>
	Team Building in Communications	Security Concepts for a Digital Workplace
11:00 - 12:00	<u>Track A</u>	<u>Track B</u>
	SHOW UP! Defining the Service Standard in your PSAP	PSAP Performance Metrics
12:00 - 1:00	Vendor Hall Exclusive	
1:00 - 2:00	<u>Track A</u>	<u>Track B</u>
	Domestic Violence Incidents	GIS Topic
2:15 - 3:00	Vendor Hall Exclusive	
3:15 - 4:00	<u>Track A</u>	<u>Track B</u>
	Real Time Texting to 911	Cyber Security Challenges and Opportunities
4:10	APCO Chapter Meeting with NENA's Chapter Meeting immediately following	
6:00	Networking Social	

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SCHEDULE OF EVENTS

WEDNESDAY, MAY 1ST, 2019

8:30 - 10:00 Tactical Communications
10:00 - 11:00 Winbourne Consulting
11:00 - 12:00 No Bad Days
12:00 - 12:15 Closing Remarks and Door Prizes (must be present to win)

POST-CONFERENCE TRAINING

APCO Communications Training Officer (CTO)

WEDNESDAY, MAY 1, 2019 - FRIDAY, MAY 3, 2019

Wednesday 1:00 pm - 5:00 pm
Thursday 8:00 am - 5:00 pm
Friday 8:00 am - 5:00 pm

Registration **must be** received by: April 10, 2019

There is no cost to attend

Limit of no more than 2 per agency (class size is limited to 30 participants)

Important: Must be either APCO or NENA Member. Also, if you register and then find that you are unable to attend, you **must** contact us to cancel or you and/or your agency will be responsible for full reimbursement for the cost of the class. By canceling, this will allow others the opportunity to attend.

Any cancellation, please advise no later than April 22, 2019.