

## LOUISIANA NENA CHAPTER MEETING MINUTES

OCTOBER 9, 2014

BATON ROUGE, LA

President Dennis Darouse called the meeting to order. The prayer and pledge was led by Stephen Gordon.

### **Secretary/Treasurer's Report**

#### *Minutes*

On a motion made by Bill Vincent, seconded by Sonya Wiley-Gremillion the minutes of the last meeting were unanimously approved.

#### *Financial*

Linda Lavergne reported that the current membership is 135 and prior membership was approximately 135. NENA's checking account balance is \$23,263.46.

On a motion made by Sonya Wiley-Gremillion, seconded by Martha Carter, the financial report was unanimously approved.

### **New Business**

#### *Committee Reports: Symposium Committee*

Mrs. Hilburn stated that the 2015 Symposium will be held at the Golden Nugget in Lake Charles. The dates of the symposium are April 13 – 15. There will be a post-conference course this year. The registration fee for the symposium will be \$100.00.

Mrs. Hilburn discussed the t-shirt design contest rules and regulations. The winner of the t-shirt design contest will win a free registration to the symposium. The deadline to submit your t-shirt design is January 15<sup>th</sup>. She stated that designs could be emailed or mailed to her and that her contact information could be found on the Louisiana APCO website. The symposium committee will meet on January 20<sup>th</sup> to vote.

Don Smith stated that he has received 1 Hero Award application from Lafourche Parish.

#### *Committee Reports: Louisiana Next Generation 9-1-1 Sub-Committee*

Mr. McGuire stated that 28 parishes attended a meeting on October 8<sup>th</sup>. Mr. McGuire gave an overview of the meeting stating there was discussion as to why we need to transition to NG 9-1-1 and the planning steps on what we need to do as parishes to come together to plan for that. A survey will be sent out to the membership in order to get more information and an understanding of where we are in Louisiana. This information will be used to help us move forward. A brief update will be given at quarterly meetings as needed.

Mr. McGuire stated that one of the biggest hurdles on all of the states is how they choose to organize their NG 9-1-1 plan. Once we get to that point, it will require a lot of discussion on what will be the best method to move forward. One big hurdle is the fact that within 6 to 8 years that circuit switch technology, the trunks, and the selective routers are going to be replaced. Mr. McGuire gave an overview of what was needed to move forward on NG 9-1-1 and the affect it will have on current equipment and technology. Discussion followed.

### *Committee Reports: Legislative Committee*

Martha Carter stated that the legislative committee, due to emerging technology, reviewed the current legislation for the Districts in the state for any gaps that govern us and enables us to assess the potential for new technology.

After seeing the need for new legislation, the committee met in August and framed out what they felt they should focus on and what the legislation would look like. A framework of suggested changes, concepts and amendments were collected and compiled into a draft. This draft was sent to the 911 Directors in the state.

A meeting will be held in Lafayette on October 30<sup>th</sup>. All 911 Directors in the state are invited to the meeting. She stated that they want to make a decision to either move forward or not at the October meeting. Mrs. Carter recommended that all Districts have their legal counsel review the draft prior to the October 30<sup>th</sup> meeting. If anyone has any proposed changes, they should bring them to the October meeting. She stated that the committee would like to leave the meeting with a plan. Discussion followed.

### *Quality Assurance Presentation*

Ralph Ladnier gave a brief overview of his experience with quality assurance programs. A discussion amongst members in attendance of quality assurance programs in their centers followed.

### **Other Business**

Richard McGuire discussed the issue of pocket dials to 911, mainly from Samsung phones. He said he contacted a representative from Samsung International. After a 45 minute conversation, the Samsung representative asked if the PSAPs could assist them in getting more information on pocket dials such as the number of pocket dials, the service provider of the phone, and the type of phone. Mr. McGuire stated that Samsung advised him that there are 3 different operating systems. He stated that a Samsung Galaxy 5's buttons are arranged differently for Verizon than they are for AT&T. Discussion followed.

Mr. McGuire asked that each PSAP log the pocket dials received and the carrier of the phone for a one month period. The information can be sent to either him or Ms. Lavergne. After he compiles all of the information he receives, he will contact Samsung to report the results. Discussion followed.

Ms. Lavergne reminded the membership that Caddo Parish Sheriff's Office is hosting the APCO Communications Center Supervisor Course 4<sup>th</sup> Edition. The course will be held December 8 - 10. The cost is \$389.00.

There being no further business, a motion was made by Francis Hymel to adjourn, seconded by Ralph Ladnier. Meeting adjourned.