

LOUISIANA NENA CHAPTER MEETING MINUTES
JANUARY 27, 2015
HILTON GARDEN INN
LAFAYETTE, LA

President Dennis Darouse called the meeting to order.

Secretary/Treasurer's Report

Minutes and Financial

Linda Lavergne reported that the current membership is 138 and prior membership was approximately 123. NENA's checking account balance is \$21,889.16.

On a motion made by Sonya Wiley-Gremillion, seconded by Martha Carter, the minutes from the previous meeting and the financial report was unanimously approved.

New Business

Committee Reports: Symposium Committee

Tracey Hilburn stated that the 2015 Symposium will be held at the Golden Nugget in Lake Charles on April 13 – 15. The registration fee for the symposium will be \$100.00. Mrs. Hilburn stated that the facility is top notch. Please note that the address is 2550 Golden Nugget Blvd. There will be a post-conference course this year which will be the APCO certified course, Customer Service in Today's Public Safety Communications. There is no charge for this course for APCO and NENA members. Mrs. Hilburn discussed some of the events that will be new this year to the symposium.

Mrs. Hilburn stated that there were 10 entries received for the t-shirt design contest. These designs will be voted on this afternoon and the winner will be contacted.

Don Smith stated that for the 911 Dispatcher award this year he would like to do something different. He would like the dispatcher to have a surprise visit from the person that the dispatcher saved. He stated that the youth hero award will be for 2 years, December 31, 2012 – December 31, 2014. The deadline for the Hero Awards is April 3. He encouraged the members to nominate dispatchers as they deserve to be recognized.

Committee Reports: Louisiana Next Generation 9-1-1 Sub-Committee

Richard McGuire stated that the committee has been working on developing two different surveys. The first survey is a GIS address survey and consists of 20 questions. It is in regards to GIS data and mapping data whereas the parish has the most up to date version and the 3rd party is using google maps or an off the shelf version. He recommended that the members take the time to fill this out. Discussion followed.

The second survey will be asking such things as the type of equipment you have, how many seats you have, what's your governing legislation, etc. In order to write a plan to transition to NG 911, we need to know where we are at now. Please take the time to fill this survey out.

Mr. McGuire discussed the FCC's upcoming issues regarding indoor wireless accuracy, governance for accounting and reliability for 911 service providers, and a task force on optimal PSAP architecture.

Other Business

Richard McGuire discussed the issue of pocket dials to 911, mainly from Samsung phones. He stated that he compiled and submitted all of the data that he had received from the PSAP's. He has not heard back from Samsung at this time but he has heard from several people that the pocket dial issue is

starting to decrease. Ms. Lavergne stated that she talked to several parishes directors and they have all noted a significant drop in these pocket dials. Discussion followed.

Mrs. Lavergne stated that the election of officers will be held at the symposium in April. The elections will be for Vice-President (1 year term) and the Secretary/Treasurer (2 year term). The current Vice-President, Richard McGuire will move up to President (1 year term).

There being no further business, a motion was made by Ralph Ladnier to adjourn, seconded by Tammy Armand. Meeting adjourned.