

**LOUISIANA NENA CHAPTER MEETING MINUTES**  
**OCTOBER 20, 2022**  
**NATCHITOCHEs, LA**

President Jade Gabb called the meeting to order. The prayer and pledge was led by Richard McGuire.

Jade Gabb then welcomed Senator Louie Bernard and Representative Gabe Firment and thanked them for coming to the meeting.

**Secretary/Treasurer's Report**

*Financial*

Linda Lavergne reported that the current membership is 204 and prior membership was approximately 211. NENA's checking account balance is \$29,006.75.

*Minutes*

On a motion made by Sean Spansel, seconded by Richard McGuire the minutes from the previous meeting were unanimously approved.

**New Business**

*Committee Reports: Louisiana Next Generation 9-1-1 Sub-Committee*

Richard McGuire reported that he was contacted by the United States Digital Services Office in regards to the 9-8-8 suicide hotline center as they are currently looking at possible legislation that would allow 9-8-8 to go in and poll cell phone companies to get an actual location. Mr. McGuire advised that they wanted to know if 9-1-1 had any issues dealing with the different carriers, the verification process and approximately how long it takes to get the requested information. Mr. McGuire then advised that an email will be sent out to all members asking for feedback on how to improve relations with the 9-8-8 suicide hotline center.

Mr. McGuire then reported that the Next Generation 9-1-1 Sub-Committee has not met since the last chapter meeting but is still working on moving forward with the NG 9-1-1 ESInet RFP. Mr. McGuire advised that it will be discussed further at the Director's Consortium meeting that is taking place after the conclusion of the Louisiana Chapter of APCO meeting.

*Committee Reports: Symposium Committee*

Linda Lavergne reported that the 2023 Louisiana APCO/NENA Symposium will take place April 17<sup>th</sup> – 19<sup>th</sup>, 2023 at the Paragon Casino Resort in Marksville. Ms. Lavergne advised members that an opening speaker has been selected but the Committee is still looking for additional speakers to educate attendees on the latest technology and how to improve call centers.

Ms. Lavergne then asked that if anyone has any ideas for entertainment, training, or potential speakers for the 2023 Symposium to contact a member of the Symposium Committee.

*Transitioning to Next Gen*

Jim Fleming and Caleb Branch with Ryan Public Safety Solutions & INdigital gave a presentation on NG 9-1-1, their implantation process and discussed their existing statewide NG projects they currently manage. Mr. Branch also spoke to members about MEVO, a mobile PSAP which gives you the ability to operate wherever that has features such as ANI/ALI display and mapping capabilities with location data. Discussion followed.

Jamie Ginn with OTM Cyber then spoke to members about the cyber threat landscape that is evolving when it comes to 9-1-1. Mr. Ginn also spoke to members about the large increase in cyber activity since the beginning of COVID and about cyber concerns when it comes to transitioning to Next Generation 9-1-1. Discussion followed.

### **Other Business**

Anthony Summers informed members that he currently serves on the NENA National Membership Committee and spoke to members about the NENA group memberships that are currently available.

There being no further business, a motion was made by Debra Hopkins to adjourn, seconded by Lisa MacDonald and unanimously approved. Meeting adjourned.